

# The Met, Bury – Venue Access Information

The Met believes our events should be accessible to everyone and our building is fully accessible.

## Contact Details

If you have any access requirements or have any questions about access to our venue and events, please call us on 0161 761 7107 or email [access@themet.org.uk](mailto:access@themet.org.uk).

## Venue Description

There is step-free access to The Met's main entrance and ticket office which involves a slight incline.

Our restaurant and bar, Automatic, has a step free entrance from the street, but is joined to the theatre via a small set of three narrow steps inside. If you have any questions on access requirements when travelling to The Met, please contact our box office.

## Access to Derby Hall

The Derby Hall is our main theatre. Located on the first floor it can be accessed via the lift or 31 stairs with handrails. There are wheelchair space spaces available in the front row. These spaces are reserved until a performance sells out and then they are released on general sale. For seated events, the seating is tiered from row B to Q. Due to the length of space between the rows we advise picking an aisle seat or front row seat if you need extra leg room during performances. You can book these seats on line or contact the box office.

## Access to The Box

The Box is our studio theatre and performance space, located on the ground floor with level access. There are wheelchair spaces available in the front row. If you have any questions about access within these spaces, please talk to our box office team who will be happy to discuss your requirements.

## 1. Bookable Access Facilities + How to Apply

- **Personal Assistant tickets**

The majority of our events have concession tickets available. Disabled customers are entitled to a free companion ticket. Please phone the box office on 0161 761 7107 or email [access@themet.org.uk](mailto:access@themet.org.uk) or drop in to talk about your booking. Please note companion tickets are not available online.

- **Accessible viewing area**

We have an accessible viewing area for standing events in the Derby Hall which is accessed via a lift. Please contact the box office for a ticket.

Wheelchair users are not allocated space in The Box during standing performances. However, if you require assistance finding a viewing position, please speak to a member of staff when you arrive.

We are happy to provide early entry to spaces, this can be arranged with the Duty Manager on the day of your visit.

- **Accessible parking**

The Met does not have its own parking, but customers can be dropped off directly outside the entrance on Market Street. Customers who hold blue badge parking permits can find spaces at a number of on street parking spaces in the town centre including opposite The Met on Market Street, and at a number of car parks including Bolton Street. A full list of disabled parking spaces can be found on Bury Council's site [here](#).

## **2. Travel Guide and Arrival Guide**

You can get to The Met via accessible public transport including the Metrolink. Bury Interchange, which is accessible, is located 0.2 miles away on level ground. If you are travelling by bus, the Bee Network can help you plan your journey via their website or call on 0161 2441000.

## **3. Toilets**

We have a large Changing Places toilet on the first floor equipped with a hoist and adjustable changing table. The first floor is accessible by lift.

#### **4. Customers with Medical Requirements**

You are welcome to bring medical equipment, medicines and food or drink to manage a medical condition. If you have any concerns, please do not hesitate to get in touch.

#### **5. Assistance Dogs**

We welcome guide dogs and assistance dogs in our venue. Fresh water is available on request.

#### **6. Strobe Lighting**

We have no strobe lighting in the venue, but bands may occasionally bring it with them. If you have any concerns, please contact us in advance

#### **Other Info**

There is a Sennheiser infra-red hearing system installed in the Derby Hall, please ask a member of staff for a headset or receiver pack at the box office.

We occasionally have relaxed performances for certain events i.e. Christmas shows, family theatre. Check our website or contact the Box Office for more information.